

⑩ Water supply



For inquiries:

Water Division (Suido-ka/Suido-chousya)

☎ 0495-22-2151

1 How to start water usage

When you start using the water, please call Water Division (Suido-ka), Honjo City Hall in advance and inform them of your name, address, and usage starting date.

※ Please note that the Division is closed on Saturdays, Sundays, and national holidays.

2 Water fee payment

The payment slip is sent to a household every other month. The payment can be completed at a bank, credit bank, credit union, labor bank, agricultural cooperative association, post office (or Yuccho bank), convenience store, or Water Division/Sewer Division of Honjo City Hall, or Water section of Kodama General Branch as printed on the payment slip.

Automatic bank debit is also available. Please ask at the bank counter about the procedure.

3 How to stop water usage

Please call Water Division (Suido-ka/Suido-chousya), Honjo City Hall earlier.

※ Please give them your name, address, stopping date, and your customer number on the payment slip you receive.

※ Caution

Please note that the following behaviors cause the suspension of your water usage.

- ① Failure to inform Water Division of your water usage
- ② Unpaid water fees

< FAQs >

Q: Why does no water come out from a faucet of my house?

A: You have not informed Water Division of your water usage.

Or you have not opened the stop tap right next to the water meter at your house.

Q: Why has the amount of my water fee sharply gone up this month compared to last month?

A: Close all the faucets in your house to see if the water meter is still running.

If the meter is still running, you may have a leaking.

If anything unclear or any troubles, please contact Water Division (Suido-ka/Suido-chousya)